

PRIVACY POLICY

PÖTTINGER Entsorgungstechnik GmbH (hereinafter referred to as „Pöttinger“) takes the protection of your personal data very seriously. Data protection and data security are very important to us when working with our customers and business partners. We would therefore like to take this opportunity to inform you how Pöttinger guarantees the protection of personal data and what type of data is collected for what purpose.

1. Controller

The Controller within the meaning of the EU General Data Protection Regulation (hereinafter: GDPR) and other national data protection laws of the member states as well as other data protection regulations is:

PÖTTINGER Entsorgungstechnik GmbH
Obertrattnach 131
4715 Taufkirchen an der Trattnach
AUSTRIA
Website: <https://www.poettinger-oneworld.at>

Representative of the Controller: DI Maximilian Pöttinger
E-Mail:; entsorgung@poettinger.at

2. Processing of personal data by Pöttinger

a) Scope and purpose of data processing

If we receive your data as a customer or customer point of contact in connection with the (actual or intended) conclusion of a contract, we process your personal data for the purpose of administering the contractual relationship between us and you or the customer to whom your data is assigned.

If you are created as a user on our online platform Falconic, or if your data has been disclosed to us as a point of contact or system administrator (all these persons are hereinafter also referred to as „users“) of the operator (buyer or lessee) of machines connected to Falconic, we process the data stored by you for the purpose of administering the contractual relationship between us and the operator to whom your data is assigned.

In addition to processing for the fulfilment of the contractual relationship, we process your data to maintain an organised collection of contact details of our points of contact and to enable us to send you promotional material, provided the legal requirements for this are met.

b) Legal Basis

If you yourself are our (potential) contract partner, the processing of your data for the fulfilment of the contract or for the performance of related pre-contractual measures is based on Art. 6 para. 1 lit. b GDPR (fulfilment of a contract to which the data subject is a party or pre-contractual measures regarding a contract at the request of the data subject).

Furthermore, we base data processing in the following cases on our legitimate interest (Art. 6 para. 1 lit. f GDPR) in the aforementioned measures:

- Processing as part of an organised collection of contact details of our customer points of contact and responsible individuals, as well as processing of Falconic users. Our legitimate interest lies in knowing our customers' points of contact, users and responsible individuals, in particular in order to be able to get in contact with them, insofar as this is expedient in connection with the fulfilment of the contract.
- Mailings to you for promotional purposes, provided that the legal requirements for this are met. Our legitimate interest lies in informing interested parties and customers about our products and services.

In addition, we process your personal data if legal obligations (Art. 6 para. 1 lit c GDPR) (in particular tax and company law obligations) make it necessary for us to process your personal data.

c) Storage period and data deletion

The period that we store your data for, in accordance with the aforementioned purposes, ends when the underlying contract has been completely fulfilled. Furthermore, after complete fulfilment of the contract we store our customers' personal data for a period that ends with finalisation of the tax audit for the last calendar year in which you were our customer. If you leave a company that is our customer, we will delete your data as soon as you inform us of this and there is no longer a legal reason for storing it.

If statutory retention periods apply, we are obliged to store the data until these periods expire. We delete this data upon the expiry of statutory retention obligations, which primarily result from civil, corporate and tax law (in particular para. 132 Federal Fiscal Code (BAO) and para. 212 Austrian Commercial Code (UGB)).

We will use your data for promotional purposes until you object to its use, withdraw any consent you may have given or until contact is no longer permitted by law.

We store your other data for as long as we need it to fulfil the specific legitimate purpose and delete it once the purpose no longer applies. In the event of possible or pending proceedings arising, for which the respective data is required, it will be stored until the legally binding conclusion of these proceedings.

d) Rights of data

You can request information from us at any time about the data stored about you and demand its correction in the event of errors. Furthermore, you can request the restriction of processing, the portability of the data you have provided to us in a machine-readable format, or the deletion of your data if it is no longer required. You also have the right to object at any time to the use of your data based on public or legitimate interests. You also have the right to lodge a complaint with a supervisory authority.

If we process your data on the basis of your consent, you can withdraw this consent at any time with effect for the future. Once we have received your withdrawal, we will no longer process your data for the purposes for which we require your consent. This does not affect the lawfulness of the processing carried out on the basis of the consent until its withdrawal. Please send your withdrawal or objection (to receiving promotional material) to entsorgung@poettinger.at.

3. Categories of data recipients

Personal data of employees of our contract partners will not be passed on to third parties. Only IT service providers and cloud operators have access to this data, in order to maintain our IT infrastructure.

Personal data of our contract partners may be passed on to the following third parties if necessary and legally permissible:

- Partner companies, in particular suppliers in individual cases, beyond the extent necessary for the fulfilment of the contract only with prior consent.
- Credit agencies, scoring providers and our bad debt insurers for credit reports, registrations and to assess the credit risk.
- Credit institutions and providers of payment services for billing and processing payments.
- IT service providers and cloud operators to maintain our IT infrastructure.
- Public authorities in justified cases (e.g. social insurance institutions, tax authorities, police, public prosecutor's office, supervisory authorities).
- Debt collection service providers and lawyers to collect receivables and enforce claims in court.
- Manufacturers and suppliers for the purpose of processing guarantee and warranty claims.

A transfer of personal data to third parties outside the European Union and the European Economic Area is not intended and will only take place in the future if there is an adequacy decision regarding the respective third country and in compliance with all legal provisions. Exceptions to this are only made with the express consent of the data subject.

4. Data origin

We only process personal data that you or your employer have made available to us.

5. Obligation to provide data

You are under no legal or contractual obligation to provide personal data. However, if you do not provide at least the data specified as mandatory fields, it may not be possible to conclude a contract or to manage you as a user.