

PRIVACY POLICY

PÖTTINGER Entsorgungstechnik GmbH (hereinafter “PÖTTINGER”) takes the protection of your personal data very seriously. Data protection and data security are of paramount importance to us in our dealings with our customers and business partners. We would therefore like to take this opportunity to inform you how PÖTTINGER ensures the protection of personal data and what types of data are collected and for what purposes.

1. Data Controller

The data controller within the meaning of the EU General Data Protection Regulation (hereinafter: GDPR), the Swiss Federal Act on Data Protection (DSG), the Swiss Ordinance on Data Protection (DSV) and other relevant national or cantonal data protection laws of the Member States of the EU, the EEA or Switzerland, as well as other data protection provisions, is:

PÖTTINGER Entsorgungstechnik GmbH
Obertrattnach 131
4715 Taufkirchen an der Trattnach
Austria
Website: <https://www.poettinger-oneworld.at>

Representative of the data controller: DI Maximilian PÖTTINGER
Email:; entsorgung@poettinger.at

2. Processing of personal data by PÖTTINGER

a) Scope and purpose of data processing

If, in connection with the conclusion of a contract (actual or intended), we receive your data as a customer or contact person for our customer, we process your personal data for the purpose of administering the contractual relationship between us and you or the customer to whom your data is attributed.

If you are registered as a user on our online platform Falconic or have provided us with your data as a contact or system administrator (all such persons are hereinafter also referred to as “users”) of the operator (purchaser or lessee) of machinery connected to Falconic, we process the data you have provided for the purpose of administering the contractual relationship between us and the operator to whom your data is assigned. Whether personal data or generic data (e.g. the use of John Doe as contact details) is recorded on the Falconic online platform is at the discretion of our customers. The resulting data processing is therefore also defined according to the customer’s needs.

In addition to processing for the fulfilment of the contractual relationship, we process your data as part of a structured collection of contact details for our contacts and for sending you communications for advertising purposes, provided the legal requirements for this are met.

Access to the Logiparts.com page responsible for managing the spare parts list is also granted via the access authorisation for the Falconic online platform. The data protection provisions of the company “LexCom Informationssysteme GmbH” apply there.

b) Legal basis

The processing of your data for the performance of the contract or for corresponding pre-contractual measures is, provided you yourself are our (potential) contractual partner, based on Article 6(1)(b) GDPR (performance of a contract to which the data subject is party or pre-contractual measures taken at the request of the data subject).

Furthermore, we base data processing in the following cases on our legitimate interest (Article 6(1)(f) GDPR) in the measures mentioned:

- Processing as part of a systematic collection of contact details of our contacts and responsible persons at our customers, as well as processing of Falconic users. Our legitimate interest lies in knowing the contacts, users and responsible persons at our customers, in particular to be able to contact them, insofar as this is appropriate in connection with the performance of the contract.
- Sending you communications for marketing purposes, provided the legal requirements for this are met. Our legitimate interest lies in informing prospective customers and customers about our products and services.
- Use of access authorisation to access the “Logiparts.com” website.

Furthermore, we process your personal data where legal obligations (Art. 6(1)(c) GDPR) (in particular under tax and company law) require the processing of your personal data.

Where another applicable data protection law requires a legal basis for data processing, the basis that most closely corresponds to the legal basis specified under the GDPR shall apply.

c) Retention period and data erasure

We store your data for the purposes mentioned above for the period until the underlying contract has been fully fulfilled. During this time, we ensure that the data we hold remains accessible to our customers.

We store our customers' personal data, following the full performance of the contract, for a period until the completion of the tax audit for the last calendar year in which you were our customer. If you leave the company that is our customer, we will delete your data as soon as you notify us of this and there is no longer any legal basis for storage.

Where statutory retention periods apply, we are obliged to store the data until these periods have expired. Once the statutory retention obligations – which arise primarily from civil, commercial and tax law (in particular Sections 132 of the Federal Tax Code (BAO) and 212 of the Austrian Commercial Code (UGB)) – have expired, we will delete this data. In connection with the provision of services to companies or authorities outside Austria, longer retention periods may also arise under the applicable law in those jurisdictions. In such cases, we agree with the relevant customer to store the data for the period prescribed by law there, or we transfer the relevant data to the customer concerned. PÖTTINGER ensures that the data is accessible to the customer for information management purposes.

We use your data for marketing communications until you object to such use, withdraw any consent you may have given, or such communications are no longer permitted by law.

We store your other data for as long as we require it to fulfil the specific lawful purpose and delete it once that purpose no longer applies. In the event of potential or pending legal proceedings for which the relevant data is required, this data will be stored until the proceedings are legally concluded.

d) Data subject rights

You may at any time request information from us regarding the data stored about you and its correction in the event of errors. Should we disagree regarding a requested correction, you may request that a note of dispute be added. Furthermore, you may request the restriction of processing, the portability of the data you have provided to us in a machine-readable format, or the erasure of your data – provided it is no longer required. You also have the right at any time to object to the use of your data based on public or legitimate interests. In addition, you have the right to lodge a complaint with a competent supervisory authority.

Where we process your data on the basis of consent you have given, you may withdraw this consent at any time with effect for the future. From the moment we receive your withdrawal, we will no longer process your data for the purposes for which we require your consent. The lawfulness of the processing carried out on the basis of your consent up to the point of withdrawal remains unaffected. Please send your withdrawal or any objection (including to marketing) to entsorgung@poettinger.at.

Depending on the applicable law, these rights may be more extensive or restricted in individual cases.

3. Categories of recipients and data

Personal data is not generally disclosed to third parties by employees of our contractual partners. Access to this data is restricted exclusively to IT service providers and cloud operators for the purpose of maintaining our IT infrastructure. The recipients of our data are located in the EU, the EEA and/or Switzerland, thereby ensuring an adequate level of data protection. PÖTTINGER takes all necessary additional security measures to ensure an adequate level of data protection.

Personal data of our contractual partners may, where necessary and permitted by law, be disclosed to the following third parties:

- Partner companies, in particular suppliers in individual cases, to the extent necessary for the performance of the contract and only with prior consent.
- Credit reference agencies, credit scoring providers and our credit default insurance provider for credit reports, registrations and the assessment of credit risk.
- Credit institutions and payment service providers for billing and payment processing.
- IT service providers and cloud operators for the maintenance of our IT infrastructure.
- Public authorities in justified cases (e.g. social security providers, tax authorities, the police, the public prosecutor's office, supervisory authorities).
- Debt collection service providers and solicitors to collect debts and enforce claims in court.
- Manufacturers and suppliers for the purpose of handling warranty and guarantee claims.
- Investors, existing and future shareholders or other representatives who are bound by confidentiality and require access to the data to safeguard the interests of the company.

We do not intend to transfer personal data to third parties outside the EU, the EEA and Switzerland, and will only do so in future if an adequacy decision has been issued regarding the relevant third country and in compliance with all legal provisions. Exceptions to this will only be made in the event of the data subject's express consent.

4. Source of data

We process only personal data that you yourself or your employer have provided to us.

5. Obligation to provide data

You are under no legal or contractual obligation to provide personal data. However, unless at least the data marked as mandatory fields is provided, it may not be possible to conclude a contract or to register you as a user.

6. Data security

PÖTTINGER employs appropriate technical and organisational security measures to protect the data stored and processed by PÖTTINGER against manipulation, partial or complete loss, and unauthorised access by third parties. PÖTTINGER's security measures are continuously reviewed and improved in line with technological developments.

PÖTTINGER would like to draw your attention to the fact that, in the course of fulfilling its contractual obligations, PÖTTINGER may use external IT service providers and cloud providers with servers in the EU, the EEA or Switzerland.

PÖTTINGER also uses certain IT services and means of communication which may involve data security risks (e.g. email, video conferencing, etc.). Should you use such means of communication with PÖTTINGER, PÖTTINGER assumes that you accept the associated data security risks. Should you require specific security measures, PÖTTINGER requests that you notify us accordingly.

7. Amendments to this Privacy Policy

This privacy policy provides information on the nature, scope and purpose of PÖTTINGER's use of personal data. We reserve the right to amend the content of this privacy policy at any time and without prior notice in order to bring it into line with current circumstances. This privacy policy was last amended on 6 February 2026.